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The YouTube support loop is a joke: Fake humans and dead links

Gemini API generative-ai

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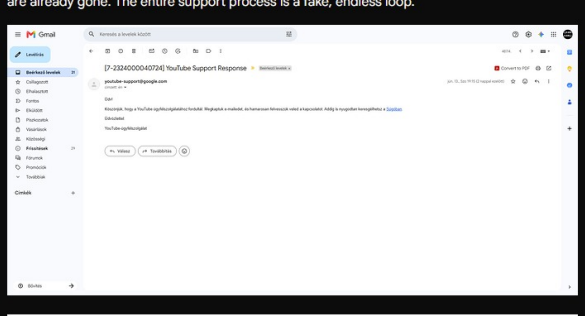
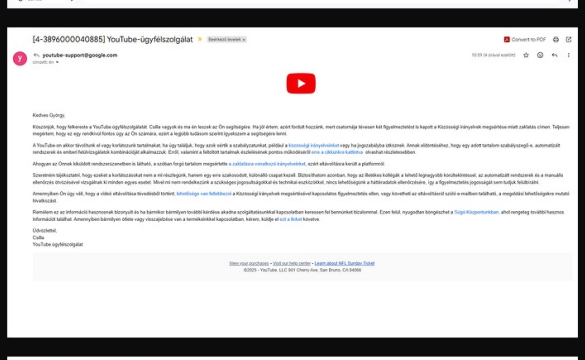
Just to show exactly how broken and automated the YouTube support system is:

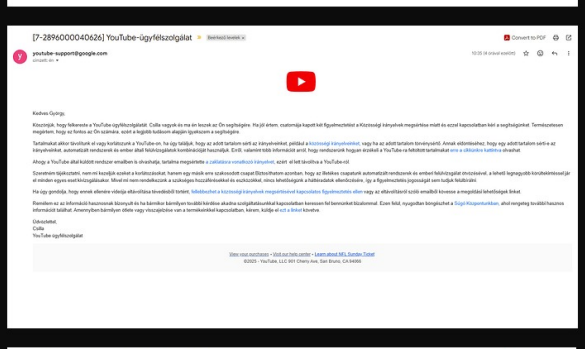
1. An automated bot flagged my channel with two strikes.
2. I immediately deleted both videos.
3. I contacted support and received a reply from a bot pretending to be a human named "Csilla".
4. "Csilla" told me they can't do anything about it, and instructed me to just click the "appeal" link in the original email.
5. But here is the catch: you **cannot** appeal a deleted video!

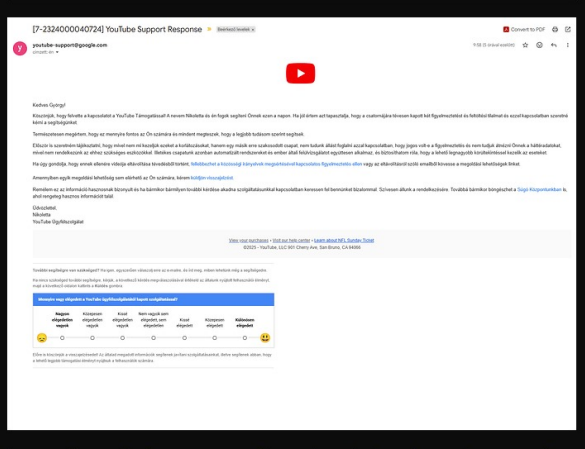
So, a robot punishes my channel, another robot disguised as a human answers my email, and then sends me back to a form where appealing is technically impossible because the videos are already gone. The entire support process is a fake, endless loop.

17m ago









https://archive.org/details/screencapture-discuss-ai-google-dev-t-the-youtube-support-loop-is-a-joke-fake-hu

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31 views Summarize

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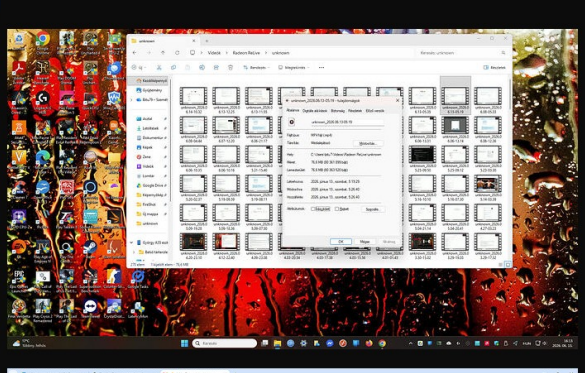

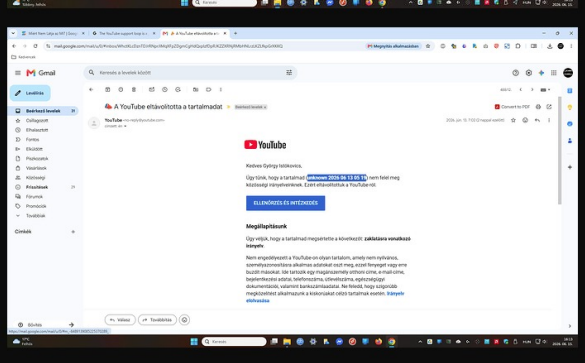

Solution Reply

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Exposing Google's "Bot Farm": How YouTube Support Fakes Human Interaction (4 Tickets, 4 Different Bots)

I have just successfully stress-tested Google's / YouTube's support system, and the results definitively prove that there is ZERO human oversight. The company uses a fully automated "Bot Farm" that generates fake human personas to deceive users.

To appeal a strike caused by their own automated system (flagging my personal ID card privacy test as "harassment"), I submitted the exact same issue through their forms. Any real company with human support would merge these duplicate requests into a single ticket.

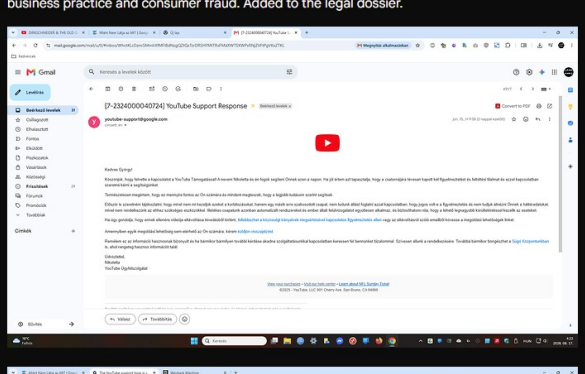
Instead, Google's load balancer spawned four separate, unlinked parallel realities. I received 4 different Case IDs, handled by 4 different "people" with completely contradictory responses:

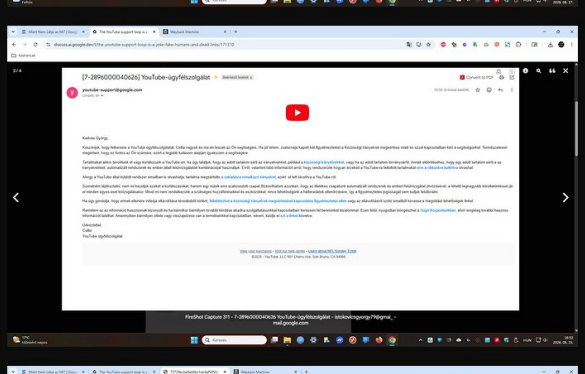
- **Case [4-38960000040885]:** Handled by "Csilla" (HU), who told me she has no backend access and sent me a dead appeal link. Later, a bot named "Phillip" (EN) hijacked this exact same ticket, claiming he is from a "specialized English team."
- **Case [4-89150000041417]:** Handled by "Bob" (EN), who sent a massive, apologetic text admitting that since I deleted the video, it is technically impossible for them to review it or lift the strike.
- **Case [7-28960000040626]:** Handled by "Csilla" (HU) again, repeating the same generic template as before.
- **Case [7-23240000040724]:** Handled by a completely new persona, "Nikoletta" (HU), jumping into the chaos.

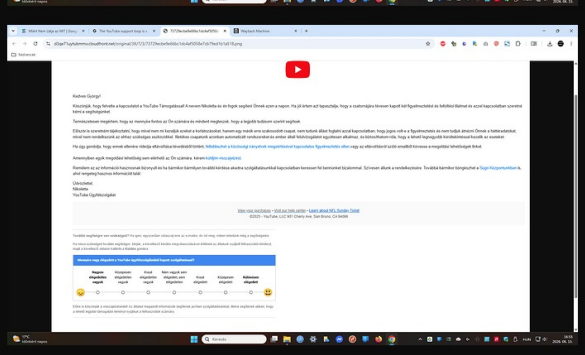
The Conclusion:
There are no humans here. "Csilla," "Phillip," "Bob," and "Nikoletta" are just generative AI personas triggered by keywords. Google operates a schizophrenic, automated deflection system that fakes human signatures to avoid taking real legal responsibility for its actions.

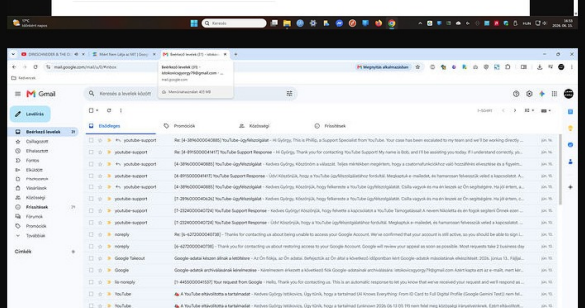
When an automated moderation bot unfairly penalizes a user, the user is forced to appeal to another automated support bot that pretends to be a human, only to be told that "humans cannot intervene."

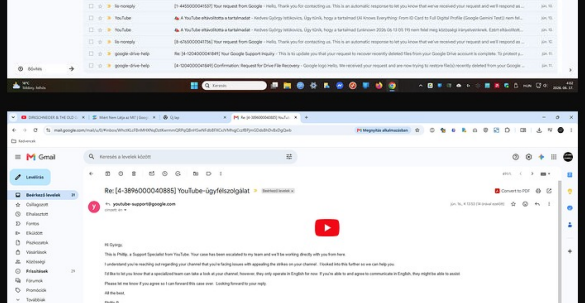
This screenshot and the associated email logs have been archived. This is a textbook deceptive business practice and consumer fraud. Added to the legal dossier.

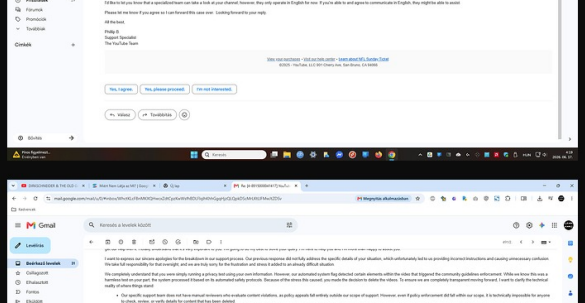


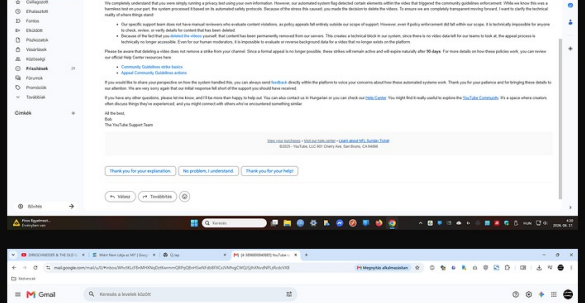


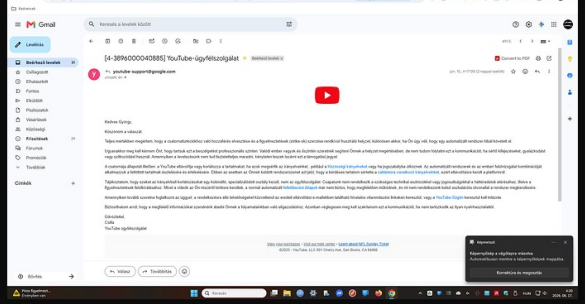












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